



MANSION STUDENT

PAYING YOUR RENT WITH STUDENT FINANCE ENGLAND

If you are planning to use your Student Loan to pay your rent then you may wish to take advantage of Mansion Student's deferment service.

HOW DOES IT WORK?

We need to receive proof of your Student Loan payments and we will delay your rent due date until you receive your money. Simple as that!

ARRANGING A DEFERMENT

If you have selected to pay in three instalments and are in receipt of UK student finance, you have the option to defer your payment dates to be in line with when your payments are received.

If you wish to do this, please send the documentation evidence below to deferments@mansionstudent.co.uk.

Please also **state which property you are booked in with**.

Documentation must include:

- A screenshot of the 3 MAINTENANCE LOAN dates and amounts – we must be able to clearly see the dates and amounts
- A screenshot of the ENTITLEMENT SUMMARY - we must be able to see your name and the total amount that you will receive

ACCEPT THE CHANGES ON YOUR STURENTS ACCOUNT

Once we have approved the deferment, you will receive an email notification. It is very important that you click through this to accept the changes and finalise the process.

Until the deferment has been accepted you must adhere to the payment dates set out in the original contract. If you have not yet received the necessary documentation from the Student finance company then we are unable to defer, please call Student Finance to get this resolved.

Deferments can only be made for the dates specified on the entitlement summary. If you are unable to pay on that date or if the loan is late, then you would need to get in touch with the Hospitality Team on the due date explaining the situation.

ARRANGING YOUR RENT COLLECTION

Regardless of whether applying for a deferment, all residents need to set up a rent collection. If we have approved your deferment and have accepted the amended date, the rent collection will take place on your new dates.

If you have not already done this, please log onto your account or click through one of the reminder emails that was sent when your booking was confirmed.

If you need any help, please do contact us on **0800 652 7844**, selecting **Option 3**.