



MANSION STUDENT

ANUK/UNIPOL NATIONAL CODE OF STANDARDS FOR STUDENT ACCOMMODATION

Mansion Student operates to conform with the ANUK/Unipol National Code of Standards for Student Accommodation which is designed to regulate and bring large student landlords into line to deliver a distinct set of standards to students. Accreditation schemes are voluntary schemes that good landlords join to demonstrate that they provide good quality accommodation.

The National Code of Standards is fully supported by NUS who are a key stakeholder and have representation on the management and complaints procedures of the Code.

The Code will act as a student accommodation quality guide and, it is recommended that if you have a choice, always rent from a landlord who has joined the Code.

BENEFITS FOR STUDENTS

The most obvious reason for choosing to live in a development covered by one of the ANUK/Unipol National Codes is that they provide reassurance: Reassurance that the accommodation is safe and well managed; and reassurance that, should any problems arise, there exists a mechanism to help get them resolved.

Members of the Codes voluntarily agree to comply with benchmark standards that relate to both the physical condition of a building as well as its day to day management. This means that, amongst other things, students living within a building covered by the Codes can expect:

- Buildings that meet or exceed the local authorities fire safety requirements
- Sufficient bathroom and kitchen facilities
- All repairs to be completed within agreed timescales
- Advanced notification if managers need to access rooms and/or flats to undertake routine inspections or planned maintenance
- Managers of buildings to act in a professional and courteous manner at all times

THE ADVANTAGES OF LIVING IN A BUILDING COVERED BY THE NATIONAL CODE OF STANDARDS

- Best practice in day to day management is supported and recognised
- Your contract is clearly written, stating what you are paying for and how much your rent is, with reasonable terms and no hidden costs
- Your accommodation is fully prepared for you when you arrive to take up residence
- Your accommodation meets with a set of nationally recognised standards in respect of service provision, furniture and fittings
- All repairs and maintenance are carried out within agreed timescales
- Your building will meet with required health and safety standards
- If a deposit is charged, it will be lodged with an appropriate Deposit Scheme and it will be returned to you promptly at the end of the year or you will be given a clear explanation of why a deduction has been made
- You will be given information to explain what management routines are followed in the buildings
- A set and accountable procedure for dealing with any disputes or complaints will be in operation

For more information on the ANUK/Unipol National Codes, please visit www.nationalcode.org

